Your Bank Isn't Your Only Option. Try ADP Debit Card.

Great News for You!

PCG Public Partnerships, has partnered with ADP® to provide you with another payroll payment option. ADP Debit Card Pay by ADP® is a voluntary Debit Card that offers an easy way to access your pay.

Two Great Choices for Quick Payment.

You can have your pay direct deposited into your existing banking account, or you can use the Debit Card. The Debit Card allows you the convenience of direct deposit without needing a bank account. The Debit Card will be mailed within 10 days after the Payment Method Set-Up Form is processed by Public Partnerships. Your payment will be uploaded to your Debit Card after this 10-day period. If your first payday happens before or during this 10-day period, Public Partnerships will mail you a paper check.

The Debit Card offers you the flexibility to decide how you receive your pay. Here are your options:

100% Direct Deposit to your Debit Card

100% Direct Deposit to your Bank Account

No Check Cashing Fees.
No Bank Account Needed.
Easy. Convenient.
Choose the ADP® Debit Card

Enrolling is Easy

Fill out the IPOne Payment Method Set-Up Form and return it to Public Partnerships. Contact the Call Center to request this form. You'll receive your ADP® Debit Card in the mail.

You can learn more about the benefits of the Debit Card, fees and how to enroll by reviewing the materials enclosed. **For more information, please contact ADP® Customer Service at 1-866-313-6901.**

Attention: ADP will not send Debit Cards to a PO Box address. If you currently use a PO Box address, check with your local postal service to see if they offer competitive street addressing to ensure delivery or provide an alternative physical address in your IPOne provider profile where the card can be sent.

PCG | Public Partnerships
Supporting Choice. Managing Cost.™

ADP Debit Card Frequently Asked Questions

Contact ADP Customer Service at 1-866-313-6901 for any questions about payment issued on an ADP Debit Card.

Can I use my Debit Card at any retail location?
You may use your card at most retail stores that accept Visa branded prepaid cards.

Can I get cash back when making retail purchases?
Yes, at participating locations using a PIN number.

Can I use ATM's to get cash from my Debit Card?
Yes, in network ATM's are surcharge free ($0). Out of network ATM's charge a fee of $1.75.

Can I go to a bank and withdraw money from my Debit Card?
Yes, you have unlimited Visa member bank over-the-counter bank teller withdrawals.

Do I need a bank account to get a Debit Card?
No, no account needed. You get your pay direct deposited to your card on payday.

What kind of customer service does ADP provide?
Online at MyADP.com, the ADP® Mobile Solutions App, Customer Service at 1-866-313-6901 as well as text and email alerts for account balance and transactions (standard text messaging fees from your carrier may apply).

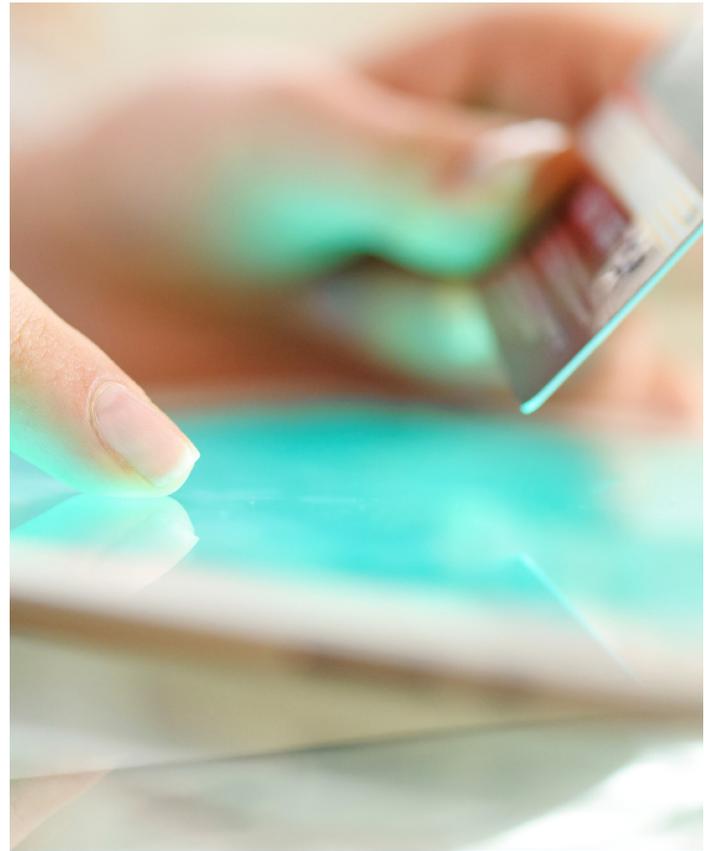**Are my funds secure like they are with a bank account?**
Yes, your funds are FDIC insured (subject to established limits) and your purchases are protected by VISA's Zero Liability from unauthorized purchases.

I have two employers. Can I direct deposit my pay from my other employer to this card?
Yes, you can receive your pay on the card no matter where you work. You can also deposit tax refunds, child support or government benefits directly to your card.

How do I get a PIN number?
When you receive your ADP Debit Card and call to activate it, you will have the opportunity to enter a new PIN number.

No Monthly Maintenance Fee. No Bank Account Needed. Customer Support 24/7

What if I lose my Debit Card?
You call customer service at 1-866-313-6901 and ask for a free replacement. There is no fee unless you want your card through overnight mail. Also contact Public Partnerships to update your address in IPOne.

How will I receive my card in the mail?
Your card will arrive in a white envelope with a window where you will see "ADP Debit Card" printed.