

Consumer Directed Services Overtime and Live-in Exemptions Frequently Asked Questions

Eligibility

Overtime

- **Q:** Who is eligible for overtime?
A: Attendants who do not live with the member are eligible for overtime.

- **Q:** I live with my member, do I qualify for overtime?
A: No, attendants who live with the member are not eligible for overtime.

Live-in Exemption

- **Q:** Who is eligible for the EVV Live-in Exemption?
A: Attendants who live with the member are eligible for the EVV Live-in Exemption.

Proof of residency

- **Q:** I live with my member, will I have to provide proof of address?
A: Yes, all attendants who live with the member will be required to provide proof of address.

- **Q:** I do not live with my member, will I have to provide proof of address?
A: No, proof of address is not required for attendants who do not live with the member.

- **Q:** What documents will be used to verify an attendant's address?
A: The F/EA must have an approved verification method in place to verify an attendant's legal name and physical address. Forms of identification can include but are not limited to driver's license, voter registration card, banking statement, credit card statement, utility bill statement, or cell phone bill statement.

- **Q:** How often will the attendant need to provide proof of address?
A: An attendant will need to provide proof of address when updating physical address to match the members, to verify live-in status.

Time Entry Methods and Limits

- **Q:** I submitted my new enrollment paperwork in December 2020, will I have to submit proof of address?
A: If you are a live-in attendant, you will be required to provide proof of address effective January 1, 2021.

Overtime

- **Q:** How much overtime can the attendant submit?
A: Effective January 1, 2021, an eligible attendant may not work more than 8 hours of overtime per work week. The attendant may not exceed the member's bi-weekly authorized hours.
- **Q:** I do not live with my member, do I have to use EVV for time entry?
A: Yes, attendants who do not live with the member must use approved EVV methods that capture location for time entry.

Live-in Exemption

- **Q:** I live with my member, do I have to use an approved EVV method for time entry?
A: No, attendants who live with the member are exempt from EVV requirements. Live-in attendants may use the web portal for time entry.
- **Q:** I live with my member, can I still use the EVV mobile application or IVR?
A: Yes, live-in attendants can still use the mobile application or IVR.
- **Q:** Will a new manual entry exception in the mobile application be added for live in exemptions?
A: Yes, an 8th exception will state "I live with the member."